

# VOLUNTEER ROLE DESCRIPTION



<b>Volunteer Role / Title</b>
Volunteer Guide in the Hide
<b>Location</b>
Loch of the Lowes, Dunkeld, Perthshire
<b>How many volunteers are needed?</b>
No limit (within reason)
<b>How many hours per day/per week are you needed?</b>
Ideally at least 2/3 hours per week (but no minimum commitment)
<b>On which days are you needed?</b>
Any, but weekends & bank holidays very useful
<b>On what date do we want you to start?</b>
Any time from March. We will keep recruitment open until we have sufficient volunteers
<b>End Date</b> (if applicable)
Not applicable
<b>Minimum commitment we require from you (eg 1 day per week for 6 months). If any.</b>
No minimum commitment (but see above)
<b>Objective(s) of your volunteer role</b>
To provide live interpretation and excellent customer care to visitors to the hides at Loch of the Lowes during the osprey season and the visitor season (March – October).
<b>Tasks</b>
<p>Loch of the Lowes is one of the Scottish Wildlife Trust's flagship reserves, famous for its breeding Ospreys which nest within 150 metres of our observation hide. The visitor centre, wildlife webcams and hides provide close-up views of the local wildlife, which along with interactive displays and interpretation serve to increase people's appreciation and awareness of wildlife.</p> <p>Main duties will be :</p> <ul style="list-style-type: none"><li>• Welcoming visitors to the hides and providing live interpretation of the ospreys and other wildlife.</li><li>• Assisting visitors in the effective usage of telescopes and binoculars.</li><li>• Managing visitor behaviour to avoid disturbance to wildlife and other visitors.</li><li>• Providing a relaxed learning/bird watching experience to visitors with a range of abilities, interests</li></ul>

<b>Description of the personal attributes/skills/qualifications required</b>
<ul style="list-style-type: none"> <li>• An enjoyment of watching wildlife and being outdoors</li> <li>• Good wildlife ID skills (or a willingness to improve wildlife ID)</li> <li>• Confident talking to people of all ages, abilities and experience</li> <li>• Polite and friendly manner</li> <li>• Competent in the use of telescopes and binoculars</li> </ul>
<b>Support/training?</b>
Full induction, on the job training and support will be provided
<b>Who is the contact person/line manager for enquiries?</b>
Chris McCullough Visitor Centre Manager 01350 727337 or <a href="mailto:lochofthelowes@scottishwildlifetrust.org.uk">lochofthelowes@scottishwildlifetrust.org.uk</a>
<b>Closing date for applications</b>
The recruitment process will be ongoing
<b>When will interviews be held?</b>
We will contact applicants and arrange to meet with the Visitor Centre Manager
<b>Can SWT provide expenses e.g. for travel or branded clothing?</b>
We may be able to provide a contribution towards some travel expenses. Branded clothing and a name badge may be provided.
<b>Will you want references for volunteers before appointing or PVG disclosure?</b>
We may ask for references. The role will not require a PVG..
<b>Other (Any age restriction, lifts available? Disabled access?)</b>
Minimum age is 18. Lifts from Dunkeld available on request. There is ramp access to the Crannog hide whilst the observation hide is on the ground floor.