

Scottish Wildlife Trust Privacy Notice: For Volunteer Applicants



1. Who are we?

For over 50 years, the Scottish Wildlife Trust has worked with its members, partners and supporters in pursuit of its vision of healthy, resilient ecosystems across Scotland's land and seas.

The Trust successfully champions the cause of wildlife through policy and campaigning work, demonstrates best practice through practical conservation and innovative partnerships, and inspires people to take positive action through its education and engagement activities. It also manages a network of 120 wildlife reserves across Scotland and is a member of the UK-wide Wildlife Trusts movement.

2. Our commitment to your privacy

We are committed to the safekeeping of personal details of our applicants and anyone else whose information we hold. This notice explains how and why we use your personal data, to ensure that you remain informed and in control of your information.

Any reference to the Scottish Wildlife Trust, the Trust or to 'we' or 'us' refer to:

- The Scottish Wildlife Trust – a Scottish registered charity (charity number SC005792) and a company limited by guarantee and registered in Scotland (registration number SC040247).

We use three key definitions to describe people mentioned in this notice. These are definitions used by the Information Commissioner's Office (ICO), the UK's independent body set up to uphold information rights (www.ico.org.uk)

- **'Data subject'**: this is you. As the data subject, we respect your right to control your data.
- **'Data controller'**: this is us, the Scottish Wildlife Trust. We determine why and how your personal data is used (as outlined in this notice).
- **'Data processor'**: this is a person, or organisation, who processes your data on our behalf, with your permission. For example, this might be a mailing house who sends your membership magazine to you, on our behalf (due to the size of our organisation, it's more cost-effective to outsource ad-hoc and large-scale tasks like this).

3. Why do we collect your personal data?

The Trust needs to process data to take steps at your request prior to entering into an agreement with you. It also needs to process your data to enter into a contract with you.

In some cases, the Trust needs to process data to ensure that it is complying with its legal obligations. For example, it is required to check a successful applicant's eligibility to volunteer in the UK before volunteering starts.

The Trust has a legitimate interest in processing personal data during the application process and for keeping records of the process. Processing data from volunteer applicants allows the Trust to manage the application process, assess and confirm a candidate's suitability for volunteering and decide the best course of action. The Trust may also need to process data from volunteer applicants to respond to and defend against legal claims.

The Trust processes health information if it needs to make reasonable adjustments to the application process for candidates who have a disability. This is to carry out its obligations and exercise specific rights in relation to volunteering.

Where the Trust processes other special categories of data, such as information about ethnic origin, sexual orientation, health, religion or belief, age, gender or marital status, this is done for the purposes of equal opportunities monitoring with the explicit consent of volunteer applicants, which can be withdrawn at any time.

For some roles, the Trust is obliged to seek information about criminal convictions and offences. Where the Trust seeks this information, it does so because it is necessary for it to carry out its obligations and exercise specific rights in relation to volunteering.

4. What kind of personal data do we collect? How do we collect it?

The Trust collects a range of information about you. This includes your contact details, details of your qualifications, skills, experience and employment history, whether or not you have a disability for which the Trust needs to make reasonable adjustments during the application process, information about your entitlement to work in the UK.

The Trust collects this information in a variety of ways. For example, data might be contained in application forms, CVs or resumes, obtained from your passport or other identity documents, or collected through interviews or other forms of assessment.

The Trust will also collect personal data about you from third parties, such as references supplied by former employers, information from employment background check providers and information from criminal records checks.

Data will be stored in a range of different places, including on your application record, in HR management systems and on other IT systems (including email).

You are under no statutory or contractual obligation to provide data to the Trust during the recruitment process. However, if you do not provide the information, the Trust may not be able to process your application properly or at all.

You are under no obligation to provide information for equal opportunities monitoring purposes and there are no consequences for your application if you choose not to provide such information.

Recruitment processes are not based solely on automated decision-making.

5. How do we store your data?

Your information will be shared internally for the purposes of the application process. This includes members of the People & Wildlife and recruitment team, interviewers involved in the application process, managers in the business area with a role vacancy and staff if access to the data is necessary for the performance of their roles.

The Trust may share your data with former employers to obtain references for you, employment background check providers to obtain necessary background checks and the Disclosure and Barring Service to obtain necessary criminal records checks.

Your data may be transferred outside the European Economic Area (EEA) for the purposes of IT hosting and maintenance.

6. How does the Trust protect data?

The Trust takes the security of your data seriously. It has internal policies and controls in place to ensure that your data is not lost, accidentally destroyed, misused or disclosed, and is not accessed except by our employees in the proper performance of their duties.

If your application for volunteering is unsuccessful, the Trust will hold your data on file for six months after the end of the relevant application process

If your application for volunteering is successful, personal data gathered during the application process will be transferred to your personnel file and retained during your volunteering. The periods for which your data will be held will be provided to you in a new privacy notice.

10. Your rights

We respect your right to control your data. Your rights include:

a) The right to be informed

This privacy notice outlines how we capture, store and use your data. If you have any questions about any elements of this notice, please contact us.

b) The right of access

If you wish to obtain a record of the personal data we hold about you, through a [Subject Access Request](#), we will respond within one month.

c) The right to rectification

If we have captured information about you that is inaccurate or incomplete, we will update it.

d) The right to erase

You can ask us to remove or randomise your personal details from our records.

e) The right to restrict processing

You can ask us to stop using your personal data.

f) The right to data portability

You can ask to obtain your personal data from us for your own purposes.

g) The right to object

You can ask to be excluded from marketing activity.

h) Rights in relation to automated decision making and profiling

We respect your right not to be subject to a decision that is based on automated processing.

For more information on your individual rights, please see the [Information Commissioner's Office](#).

If you would like to exercise any of these rights, please contact:

Data Protection Officer
Harbourside House
110 Commercial Street
Edinburgh
EH6 6NF

11. Making a complaint

The Scottish Wildlife Trust want to exceed your expectation in everything we do. However, we know that there may be times when we do not meet our own high standards. When this happens, we want to hear about it, in order to deal with the situation as quickly as possible and put measures in place to stop it happening again.

We take complaints very seriously and we treat them as an opportunity to develop our approach. This is why we are always very grateful to hear from people who are willing to take the time to help us improve.

Our policy is:

- To provide a fair complaints procedure that is clear and easy to use for anyone wishing to make a complaint.
- To publicise the existence of our complaints procedure so that people know how to contact us to make a complaint.
- To make sure everyone in our organisation knows what to do if a complaint is received.
- To make sure all complaints are investigated fairly and in a timely way.
- To make sure that complaints are, wherever possible, resolved and that relationships are repaired.
- To learn from complaints and feedback to help us to improve what we do.

Confidentiality

All complaint information will be handled sensitively, in line with relevant data protection requirements.

Responsibility

Overall responsibility for this policy and its implementation lies with the Chief Executive.

To make a complaint, please contact:

Data Protection Officer
Harbourside House
110 Commercial Street Edinburgh
EH6 6NF

Information Commissioner's Office

For further assistance with complaints regarding your data, please contact the Information Commissioner's Office, whose remit covers the UK.

Information Commissioner's Office
Wycliffe House, Water Lane, Wilmslow SK9 5AF

Telephone: 0303 123 1113

Email: casework@ico.org.uk